



English ▼

Bloor Street Bike Lanes - Feedback Survey #2

Pilot Project: Shaw Street to Avenue Road (2016-17)

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The City of Toronto has installed bike lanes on Bloor Street West between Shaw Street (east of Ossington Avenue) and Avenue Road. The bike lanes are a pilot project that will be monitored and evaluated for one year. Results will be reported to Council in late 2017 with recommendations on whether the pilot bike lanes should be maintained, modified, or removed.

This online survey is a key part of the evaluation that will record public perception of the bike lanes and their impacts and benefits to all street users, local businesses, and the community.

We are asking for your feedback based on **your experience and observations** of the pilot bike lanes on Bloor Street West. We will also ask for some information about how you travel and your relationship to Bloor Street West.

The full survey should take about seven minutes to complete, or do just the "Short Answer" in about **two minutes**. Please only answer this survey once.

This is not a vote.

Public and stakeholders opinions, along with technical and policy considerations will all be used to inform City staff recommendations and decisions to be made by City Council.

Click "next" at the bottom to begin.

If you have any questions about this survey, please contact:

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For more project details visit toronto.ca/bloorbikelanes

Your Relationship to Bloor Street

(q1_relationship)

Which of these options best describe your relationship to Bloor Street West, between Shaw Street and Avenue Road?

Check all that apply

- ☐ I represent a business or organization fronting Bloor Street
- ☐ I work at my job or go to school
- ☐ I live in my home
- ☐ I'm a customer (shopping, restaurant, bar, café, services, etc.)
- ☐ I make deliveries
- ☐ I drive a taxi
- ☐ I visit friends
- ☐ I just pass through
- ☐ None of the above

(q2_biz_name)

What is the name of the business (commercial, institution or organization) you represent on Bloor Street?

(q3_biz_add)

What is the business address?

(q4_home_code)

What is your home postal code?

This will help us understand how opinions may vary along the pilot area.

(q5_travel)

How do you regularly travel on Bloor Street?

Check all that apply

- ☐ Walk
- ☐ Bicycle

- ☐ Public Transit (TTC)
- ☐ Taxi
- ☐ Motor vehicle
- ☐ Mobility scooter or wheelchair
- ☐ Other, please specify...
- ☐ I do not travel on Bloor Street

Understanding Parts of the Separated Bike Lanes

To help you answer the questions in this survey, here is a quick guide to the elements that make up these separated bike lanes (cycle tracks) on Bloor Street West.

Yield to cyclists in the bike lane signs



No stopping by-law signs with \$150 fine tab



Traffic lane

Separation:

Painted buffers, with flexi-posts bollards, and parking, where possible



Bike lane

Curb and sidewalk

Rubber curbs have been added to the design in some sections



This is a Pilot Project

This bike lane is installed using temporary measures. Minor improvements will continue to be applied over the year. More permanent upgrades could be applied in the future (if approved), such as green lanes, new intersection signals, surface improvements, others forms of separation, modifications to curbs, etc.

Short Answer

Based on your experience and observations...

(q6_main_agree)

Overall, do you agree the bike lanes on Bloor Street provide a safer and more comfortable environment for cyclists, with acceptable trade-offs in motorist traffic flow and parking convenience?

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ (not sure)

(q7_main_config)

What kind of street configuration would you prefer for Bloor Street?

- ☐ Separated bike lanes next to the curb (currently installed)
- ☐ Traditional paint-only bike lanes next to parking (like on College St.)
- ☐ No bike lanes (like before)

(q8_east)

Do you think the Bloor Street bike lanes should be extended east?

- ☐ Strongly Support
- ☐ Somewhat Support
- ☐ Neutral
- ☐ Somewhat Object
- ☐ Strongly Object
- ☐ (I don't know)

(q8_west)

Do you think the Bloor Street bike lanes should be extended west?

- ☐ Strongly Support
- ☐ Somewhat Support
- ☐ Neutral
- ☐ Somewhat Object
- ☐ Strongly Object
- ☐ (I don't know)

[\(q9_more\)](#)

Would you like to give us more specific feedback on the bike lanes?

- ☐ Yes - answer a few more questions
- ☐ No - skip to last page

Representing a business or organization fronting Bloor Street...



(q10_biz_issues)

Have the bike lanes and related changes to parking regulations caused any problems for your business or organization? Specifically...

(on a scale of 1-10, where 1 is "no problem at all" and 10 is a "very serious problem")

On street parking for deliveries

- ☐ 1 - No problem at all
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10 - Very serious problem
- ☐ (I don't know)

On street parking for customers or clients

- ☐ 1 - No problem at all
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10 - Very serious problem
- ☐ (I don't know)

Traffic delays affecting your business

- ☐ 1 - No problem at all
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8

- ☐ 9
- ☐ 10 - Very serious problem
- ☐ (I don't know)

If you would like to discuss any **specific issues related to your property**, please contact City staff directly using the contact information provided at the end of this survey.

Sales related questions are not included in this survey. A parallel study on the local economic impact of bike lanes on Bloor Street is being lead by the Toronto Center for Active Transportation (TCAT), in partnership with University of Toronto.

When you bike...



(q11_cyc_safe)

Now with bike lanes, how safe do you feel riding a bicycle on Bloor Street?

- ☐ Very safe
- ☐ Safe
- ☐ Neither safe nor unsafe
- ☐ Unsafe
- ☐ Very unsafe
- ☐ (I don't know)

(q12_cyc Often)

Have you chosen to cycle more often because of the bike lanes on Bloor Street?

- ☐ Definitely Yes
- ☐ Probably Yes
- ☐ Not Sure
- ☐ Probably Not
- ☐ Definitely Not

(q13_cyc_years)

For approximately how many years have you been cycling in the city?

- ☐ Started this year
- ☐ 1-2 years
- ☐ 3-5 years
- ☐ 6 years or more

(q14_cyc_freq)

In the warmer months, how many days per week do you ride a bike on Bloor Street?

- ☐ Rarely
- ☐ Once a week
- ☐ 2-4 days a week
- ☐ 5-7 days a week
- ☐ Never

(q15_cyc_issues)

How have you found dealing with the following issues and scenarios?(on a scale of 1-10, where 1 is "no problem at all" and **10 is a "very serious problem"**)

Vehicles crossing the bike lane at intersections

- ☐ 1 - No problem at all
☐ 2
☐ 3
☐ 4
☐ 5
☐ 6
☐ 7
☐ 8
☐ 9
☐ 10 - Very serious problem
☐ (I don't know)

Vehicles stopped in the bike lane, mid-block

- ☐ 1 - No problem at all
☐ 2
☐ 3
☐ 4
☐ 5
☐ 6
☐ 7
☐ 8
☐ 9
☐ 10 - Very serious problem
☐ (I don't know)

Pedestrians in the bike lane

- ☐ 1 - No problem at all
☐ 2
☐ 3
☐ 4
☐ 5
☐ 6
☐ 7
☐ 8
☐ 9
☐ 10 - Very serious problem
☐ (I don't know)

Passing or being passed by other cyclists

- ☐ 1 - No problem at all
☐ 2
☐ 3
☐ 4
☐ 5
☐ 6
☐ 7
☐ 8
☐ 9
☐ 10 - Very serious problem
☐ (I don't know)

Making a left turn to/from Bloor Street

- ☐ 1 - No problem at all
☐ 2
☐ 3
☐ 4
☐ 5
☐ 6
☐ 7
☐ 8
☐ 9
☐ 10 - Very serious problem
☐ (I don't know)

Deliveries from vehicles across the bike lanes from parking spaces

- ☐ 1 - No problem at all
☐ 2
☐ 3
☐ 4
☐ 5
☐ 6
☐ 7
☐ 8
☐ 9
☐ 10 - Very serious problem
☐ (I don't know)

Vehicle right-side passenger doors opening into the bike lane

- ☐ 1 - No problem at all
☐ 2
☐ 3
☐ 4
☐ 5
☐ 6
☐ 7
☐ 8
☐ 9
☐ 10 - Very serious problem
☐ (I don't know)

TTC buses loading/unloading passengers at bus stops

- ☐ 1 - No problem at all
☐ 2
☐ 3
☐ 4
☐ 5
☐ 6
☐ 7
☐ 8
☐ 9
☐ 10 - Very serious problem
☐ (I don't know)

Taxi passengers crossing the bike lane

- ☐ 1 - No problem at all
☐ 2
☐ 3
☐ 4

Finding a place to lock your bike

- ☐ 5
☐ 6
☐ 7
☐ 8
☐ 9
☐ 10 - Very serious problem
☐ (I don't know)

- ☐ 1 - No problem at all
☐ 2
☐ 3
☐ 4
☐ 5
☐ 6
☐ 7
☐ 8
☐ 9
☐ 10 - Very serious problem
☐ (I don't know)

(q16_cyc_snow)

How satisfied are you with snow clearing in the bike lane?

- ☐ Very Satisfied
☐ Satisfied
☐ Neutral
☐ Unsatisfied
☐ Very Unsatisfied
☐ (I don't know)

(q17_cyc_separation)

How satisfied are you with the various types of bike lane separation in use on Bloor Street?

- Paint only
- ☐ Very Satisfied
☐ Satisfied
☐ Neutral
☐ Unsatisfied
☐ Very Unsatisfied
☐ (I don't know)

- Flexi-posts bollards
- ☐ Very Satisfied
☐ Satisfied
☐ Neutral
☐ Unsatisfied
☐ Very Unsatisfied
☐ (I don't know)

- Rubber curbs
- ☐ Very Satisfied
☐ Satisfied
☐ Neutral

- ☐ Unsatisfied
- ☐ Very Unsatisfied
- ☐ (I don't know)

When you drive...



(q18_drive_comfort)

Now with bike lanes, how comfortable do you feel driving next to cyclists on Bloor Street?

- ☐ Very comfortable
- ☐ Comfortable
- ☐ Neither comfortable nor uncomfortable
- ☐ Uncomfortable
- ☐ Very uncomfortable
- ☐ (I don't know)

(q19_drive_issues)

How have you found dealing with the following issues and scenarios?

(on a scale of 1-10, where 1 is "no problem at all" and 10 is a "very serious problem")

Doing a right turn across the bike lane at intersections or driveways

- ☐ 1 - No problem at all
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10 - Very serious problem
- ☐ (I don't know)

Visibility of cyclists around parked vehicles

- ☐ 1 - No problem at all
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10 - Very serious problem
- ☐ (I don't know)

Loading or making deliveries next to the bike lane

- ☐ 1 - No problem at all
- ☐ 2

- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10 - Very serious problem
- ☐ (I don't know)

- ☐ 1 - No problem at all
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10 - Very serious problem
- ☐ (I don't know)

Dropping off or picking up passengers next to the cycle track

- ☐ 1 - No problem at all
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10 - Very serious problem
- ☐ (I don't know)

Cyclists in the traffic lanes to make a left turn

- ☐ 1 - No problem at all
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10 - Very serious problem
- ☐ (I don't know)

Cyclists in the traffic lanes to avoid stopped vehicles blocking the bike lane

- ☐ 1 - No problem at all
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6

Parallel parking next to the flexi-posts

Finding convenient parking relative to your destination

- ☐ 7
☐ 8
☐ 9
☐ 10 - Very serious problem
☐ (I don't know)

- ☐ 1 - No problem at all
☐ 2
☐ 3
☐ 4
☐ 5
☐ 6
☐ 7
☐ 8
☐ 9
☐ 10 - Very serious problem
☐ (I don't know)

(q20_drive_separation)

What do you think about the various types of bike lane separation in use on Bloor Street?

Paint only

- ☐ Very Satisfied
☐ Satisfied
☐ Neutral
☐ Unsatisfied
☐ Very Unsatisfied
☐ (I don't know)

Flexi-posts

- ☐ Very Satisfied
☐ Satisfied
☐ Neutral
☐ Unsatisfied
☐ Very Unsatisfied
☐ (I don't know)

Rubber curbs

- ☐ Very Satisfied
☐ Satisfied
☐ Neutral
☐ Unsatisfied
☐ Very Unsatisfied
☐ (I don't know)

When you walk...



(q21_ped_experience)

Do you feel the installation of bike lanes on Bloor Street has made your experience walking there any better or worse?

- ☐ Much Better
- ☐ Somewhat Better
- ☐ About the Same
- ☐ Somewhat Worse
- ☐ Much Worse
- ☐ Don't Know

(q22_ped_issues)

How have you found dealing with the following issues and scenarios?

(on a scale of 1-10, where 1 is "no problem at all" and 10 is a "very serious problem")

Crossing the street at a signalized intersection

- ☐ 1 - No problem at all
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10 - Very serious problem
- ☐ (I don't know)

Crossing the street, mid-block, across the bike lane

- ☐ 1 - No problem at all
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10 - Very serious problem

Getting in or out of a vehicle parked next to the bike lane

- ☐ (I don't know)
- ☐ 1 - No problem at all
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10 - Very serious problem
- ☐ (I don't know)

Getting a taxi or Uber pick-up on Bloor St

- ☐ 1 - No problem at all
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10 - Very serious problem
- ☐ (I don't know)

Getting on or off a TTC (night) bus

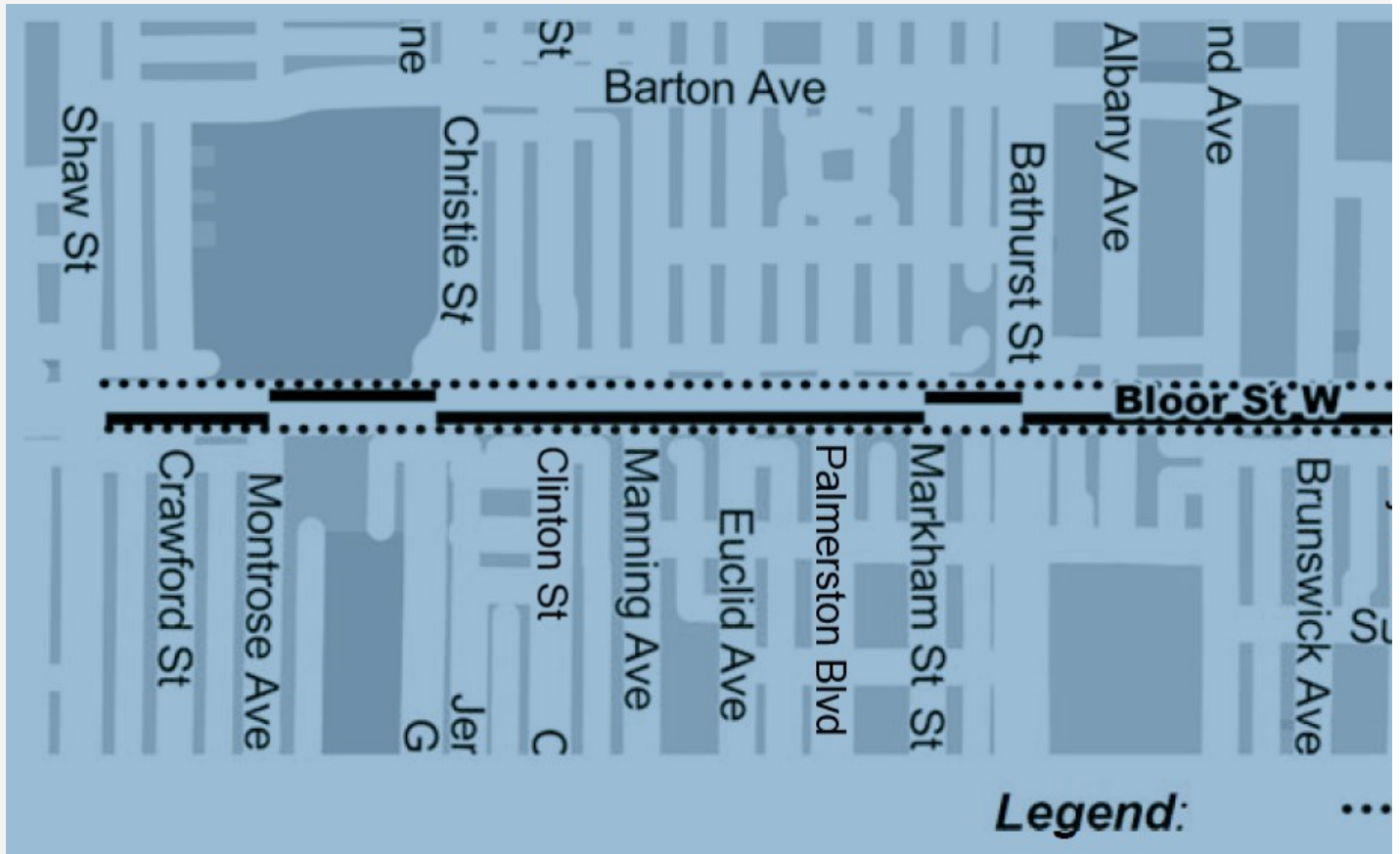
- ☐ 1 - No problem at all
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10 - Very serious problem
- ☐ (I don't know)

[\(q23_map\)](#)

Are there any specific locations you think should be given special attention to improve safety?

Click on locations of safety concern on the map below.
Maximum 5 locations.

There is no 'undo', but if you click on more than 5, your first dots will disappear.

[\(q24_comments\)](#)

Provide further details and any other comments about this project that you would like to share with the City:

Type here

If you would like to discuss any **specific issues related to your property or accessibility**, please contact City staff directly using the contact information provided at the end of this survey.

Last Page

About you...

All questions are optional.

This information helps the City understand the demographics of survey respondents.

(q25_about_age)

Your Age

(Optional)

- ☐ Under 15
- ☐ 15-24
- ☐ 25-34
- ☐ 35-44
- ☐ 45-54
- ☐ 55-64
- ☐ 65-74
- ☐ 75-84
- ☐ 85+

(q26_about_gender)

What is your gender?

(optional)

- ☐ Female
- ☐ Male
- ☐ Other...

(q27_about_postal)

First half of your postal code

(Optional)

(q28_about_email)

Your email

(Optional) If you would like to receive a copy of the results of this survey and other Bloor Street Bike Lanes project updates, please provide your email address here. We will add you to the project email list. Your email will not be shared or used for any other purpose and you can unsubscribe at any time.

(q29_about_organizations)

Are you a member of any of the following types of organizations?

Select all that apply

- ☐ Bicycle club
- ☐ Cycling advocacy group
- ☐ Neighbourhood resident association
- ☐ Local business association
- ☐ City of Toronto staff
- ☐ Other, please specify...

(q30_about_hear)

How did you hear about this survey?

Select all that apply

- ☐ Flyer
- ☐ Street sign
- ☐ City of Toronto email list
- ☐ My City Councillor
- ☐ Another email list (e.g. Cycle Toronto)
- ☐ Social media (e.g. Facebook, Twitter)
- ☐ News story
- ☐ City of Toronto website
- ☐ Other web site
- ☐ Friend, family or neighbour
- ☐ Other, please specify...

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For more on the City's commitment to protect the privacy of individuals, see our **Corporate Privacy and Security Statement**.